



## WARRANTY AND RETURN POLICY

American Manufacturing, a HitchDoc Company, warrants its products to be free of material and workmanship defects for one (1) year from date of purchase. This warranty does not cover:

- Damage resulting from abuse, misuse, improper installation, accidents, or alterations
- Loss of time, labor, or freight on the product
- Consumable items
- Scratches in paint from normal use

Winches are shipped with a Warranty Registration Card. American Manufacturing will register the warranty upon receipt of the card and proof of purchase. Warranty Registration Card must be submitted within 15 days of purchase date.

Contact American Manufacturing at 763-444-9225 to file a warranty claim. A Return Material Authorization (RMA) number will be issued and must be referenced on the return shipment. Any shipment received without an RMA number will be refused and returned to sender.

Warranty claims will not be approved and credit issued until defective items are returned to the factory (prepaid) and warranty claim is reviewed and approved.

**HITCHDOC®**

**(800)446-8222**   [www.HitchDoc.com](http://www.HitchDoc.com)   [Questions@HitchDoc.com](mailto:Questions@HitchDoc.com)

**(763)444-9225**   [www.EaglePlows.com](http://www.EaglePlows.com)   [EaglePlows@HitchDoc.com](mailto:EaglePlows@HitchDoc.com)